

## Gartner Norge AS Service Agreement for Statsbygg ("Client")

This Service Agreement is between **Gartner Norge AS** of 8th Floor, Index Building, Henrik Ibsens gate 100, P.O. Box 2484, Solli, 0202 Oslo, Norway ("**Gartner**") and Client of **Biskop Gunnerus' gate 6, P.b. 8106 Dep, 0032 Oslo**, and includes the Master Client Agreement between Gartner and Client dated **March/2009** the terms of which are incorporated by reference, and all applicable Service Descriptions. This SA constitutes the complete agreement between Gartner and Client, and shall be effective when signed by both parties. Client agrees to subscribe to the following Services for the term and fees set forth below.

### 1. DEFINITIONS AND ORDER SCHEDULE

**Services** are the subscription-based research and related services purchased by Client in the Order Schedule below and described in the Service Descriptions. Service Names and Levels of Access are defined in the Service Descriptions. Gartner may periodically update the names and the deliverables for each Service. If Client adds Services or upgrades the level of service or access, an additional Service Agreement will be required.

**Service Descriptions** describe each Service purchased, specify the deliverables for each Service, and set forth any additional terms unique to a specific Service. Service Descriptions for the Services purchased in this SA may be viewed and downloaded through the hyperlinks listed in Section 2 below or may be attached to this SA in hard copy, and are incorporated by reference into this SA.

<u>Service Name</u>	<u>Level of Access</u>	<u>Number of Users</u>	<u>Name of User to be Licensed</u>	<u>Contract Term Start Date</u>	<u>Contract Term End Date</u>	<u>Annual Fee NOK</u>	<u>Total Fee NOK</u>
Gartner EXP IT Executives CIO Essentials	IT Executives CIO Essentials	1	Leiv Engelschion	1 Feb. 2012	31 Jan 2013	377 700,-	377 700,-
				Total Services:	(Excluding VAT)	377 700,-	377 700,-

### 2. SERVICE DESCRIPTIONS

<u>Service Name/ Level of Access</u>	<u>Service Description URL</u>
CIO Essentials	<a href="http://www.gartner.com/it/sd/sd_ite_cio_essentials_20100125.pdf">http://www.gartner.com/it/sd/sd_ite_cio_essentials_20100125.pdf</a>

### 3. PAYMENT TERMS

Gartner will invoice Client in advance for all Services. Client agrees to pay any sales, use, value-added, or other tax or charge imposed or assessed by any governmental entity upon the sale, use or receipt of Services, with the exception of any taxes imposed on the net income of Gartner. Client agrees to pay all invoiced amounts within 30 days from the date of invoice.

### 4. CLIENT BILLING INFORMATION

Please attach any required Purchase Order ("**PO**") to this SA and enter the PO number below. If an annual PO is required for multi-year contracts, Client will issue the new PO at least 30 days prior to the beginning of each subsequent contract year. Any pre-printed or additional contract terms included on the PO shall be inapplicable and of no force or effect.

\_\_\_\_\_  
Purchase Order Number

\_\_\_\_\_  
Billing Address

\_\_\_\_\_  
VAT Number

\_\_\_\_\_  
Invoice Recipient Name

\_\_\_\_\_  
Invoice Recipient Email

\_\_\_\_\_  
Invoice Recipient Tel. No.

### 5. AUTHORISATION

Client:

\_\_\_\_\_  
Signature/Date

**L. ENGELSCHION**  
Print Name and Title

**AVD. DIREKTOR HGT**

Gartner Norge AS

\_\_\_\_\_  
Signature/Date

**R. WICTORSEN, RVP SALES**  
Print Name and Title